Three engaging programs for health and human service professionals with respected instructor

Gary Schoener

Ethics, Boundaries, and Practice Issues
—February 4, 2013

No Simple Answers: Advanced Ethics and Boundaries
—February 5, 2013

Brief Therapy: Effective Approaches and Useful Tools
—February 6, 2013

Pyle Center
702 Langdon St.
Madison, WI
continuingstudies.wisc.edu/pda

Ethics, Boundaries, and Practice Issues
—Monday, February 4, 2013

Health care and human service professionals work in environments where standards shift with changes in statutes, case law, and codes of ethics. Successful navigation of these minefields depends on your ability to understand how these standards interface.

Learn practical solutions by examining both basic rules, as well as specific guidelines for particularly challenging problems. Case examples, videotapes, and an active question-and-answer format provide you with an examination of options for handling a wide variety of situations. The program is aimed at a range of health and human service professions in a variety of roles. Detailed handouts are provided.

This program explores:
• Decisions where the law and professional ethics collide
• Conflict of interest—multiple relationships
• Reporting duties vs. confidentiality
• Duties to children vs. parents and family
• Guidelines for use of touch
• Small towns, rural areas, minority groups
• Clients who are dangerous to self or others
• Issues with former clients or patients
• Patriot Act, HIPAA, and other federal rules

No Simple Answers: Advanced Ethics and Boundaries
—Tuesday, February 5, 2013

This program, for those who have basic ethics and boundaries training, is focused on clinical decision-making in complicated situations where ethical dictates and boundary concerns prevent simple answers.

Learn a variety of approaches to complex situations, with a focus on alternative strategies and being able to create a sound pathway and document it effectively. Sharpen your decision-making skills regarding ethical dilemmas and boundary challenges, and examine situations where you will operate “outside the box” to provide greater assistance. Detailed handouts are provided.

This program explores:
• Boundaries with friends of clients
• Handling complaints about other service providers
• Dealing with the dangerous client and with client threats
• Social contacts with clients and their families in different settings
• Evaluating other professionals
• Challenging cases and video vignettes

Either program fulfills Ethics and Boundaries training for Wisconsin licensed psychologists, marriage and family therapists, social workers, and counselors. Both the content and format for these popular programs are updated regularly, covering changes in rules and laws, new cases and examples, and new points of reference for decision making.

Your instructor for all three programs

Gary Schoener is a clinical psychologist and director of consultation and training for the Walk-In Counseling Center in Minneapolis, where he served as executive director for 37 years. He is an author, expert witness, and internationally known consultant and trainer on issues of ethics, professional boundaries, and risk management in health care, human services, and religious settings. His training materials and examples come from a wide range of sources and cases are drawn from his experience with more than 4,000 complaints or legal cases. A tireless advocate for walk-in services as a way to reach the alienated, he is a contributor to the recent book *When One Hour is All You Have* (August 2011) and has supervised short term therapy for 40 years. He also co-authored both editions of *Assisting Impaired Psychologists*, and has served as a consultant and trainer for distressed and impaired practitioner programs.
In all areas of therapeutic and counseling work, you can be confronted with situations where return visits are limited or not expected. This program focuses on the use of brief therapy in situations where time is short and you need to rapidly develop rapport, therapeutic direction, and negotiate more limited goals.

Register in this program to expand your professional horizons and acquire new approaches that will add to your practice. Whether even longer term counseling can be viewed as a brief therapy, you learn about “single session solutions” presented and what is asked. Along with concepts of helpful you must adapt to the reality of what is being therapy and specific challenging situations where to be confronted with situations where return visits are limited or not expected. This program focuses on the use of brief therapy in situations where time is short and you need to rapidly develop rapport, therapeutic direction, and negotiate more limited goals.

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