General Information

Location: Pyle Center, 702 Langdon St, Madison, WI

Registration: 8:30-9am; workshop 9am-4pm

Fee: $150 includes instructions, materials, CEU, refreshments and nonrefundable administrative fee. Lunch is on your own. One block from the conference center on State St, you’ll find a wide array of enjoyable restaurants.

Registration deadline: To ensure your place in the programs and to help us accommodate you, please register as early as possible. If you do not receive a confirmation letter before the program, please call 608-262-1397 or 800-725-9692.

Cancellation policy: In the event of bad weather or other emergencies, visit continuingstudies.wisc.edu or call 608-263-4432 to learn whether a Continuing Studies program or class has been cancelled. Participant: If you are unable to attend or arrange for a substitute, you may obtain a refund minus the $20 administrative fee by contacting our registration department at least three business days before the program. If you cancel later than that or do not attend, you are responsible for the entire fee. To cancel or arrange for a substitute, please call 800-725-9692.

Accommodations: Please make your own travel and lodging arrangements. Maps and information on lodging and parking are sent with your registration confirmation.

Continuing Education Unit: 0.6 CEU (six hours of professional continuing education) Social Workers: UW-Madison (Provider #1042), is approved as a provider for social work continuing education by Association of Social Work Boards through the Approved Continuing Education (ACE) program. UW-Madison Continuing Studies maintains responsibility for the program. Social workers will receive six continuing education clock-hours for completing each course. WI, IA and MI Boards of Social Work recognize ACE programs. MN Board of Social Work CE Approval Number: 06-138. IL Registered Social Worker Continuing Education Sponsor: #159.000243.

Counselors: UW-Madison Continuing Studies is recognized by the National Board for Certified Counselors to offer continuing education for National Certified Counselors. UW-Madison Continuing Studies adheres to NBCC continuing education guidelines. (Provider # 5990). WI Psychologists, and Marriage and Family Therapists: Qualifies as an accredited university continuing education course relevant to professional practice. WI Substance Abuse Counselors: Qualifies as a continuing education course consisting of relevant subject matter taught by qualified presenters.

Questions? Contact program director Barbara Nehls-Lowe, bnehlslowe@dcs.wisc.edu or 608-890-4653.
Family Conflict at End of Life  
**Sept 4, 8:30am-4pm**
Families are under substantial stress when a loved one is nearing the end of life. Conflict at this difficult time presents significant challenges to family members, patients, and professionals; it also can profoundly affect care quality and bereavement outcomes.

**This workshop introduces you to:**
An explanatory matrix of family conflict at the end of life, strengths and limitations of how conflict is commonly handled, the importance of professional self-awareness, and foundational principles, roles and interventions for use across the conflict continuum that may be adapted for various care settings.

**Learning objectives:**
- definitions of family conflict and sources of conflict in end-of-life situations
- contextual and situational factors that may contribute to conflict
- potential consequences of conflict for the patient, family and professional
- commonly employed approaches used by professionals to address family conflict in hospice and palliative care settings and the limits of these strategies
- the importance of professional self-awareness and the required qualities to temper and cultivate to more effectively address this conflict
- foundational principles, roles and interventions for the prevention, management and resolution of family conflict

Who should attend:
Social workers, nurses, clergy, psychologists, physicians and other professionals who work with individuals at the end of life and family members of these individuals.